

Tíkemlúps te Secwepémc

Housing Department

Housing Policy Update

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Housing Manager





HOUSING STAFF

- **Janice Michel**, Housing Coordinator
- **Gavin Leonard**, Tenant Relations (Backfill)
- **Jesse Good Water-Paul**, Filing Clerk
- **Joyce Fraser**, Housing Assistant
- **Chris Rowe**, Collections Officer
- **Sharla Berg**, Renovation Coordinator

Effective Policy Management Plan

- Policy review and revision is crucial to effective operations
- A living document that should grow and adapt
- Outdate policy could pose a legal risk
- Alignment with TteS's strategic direction
- Met with Portfolio Holders, CAO, Financial Controller and extensively with Housing Team to review and revise the Housing Policy



Housing Policy Update

Streamlining the Housing Policy

- Reduced - 165 pages to 35 pages
- Removed procedural items
- Removed duplicated points
- Compliance - Financial Authority Law (FAL)
- Compliance - CMHC Operating Agreements
- Lawyer Review & Recommendations

Housing Policy Updates cont.



Insurance – removed content insurance



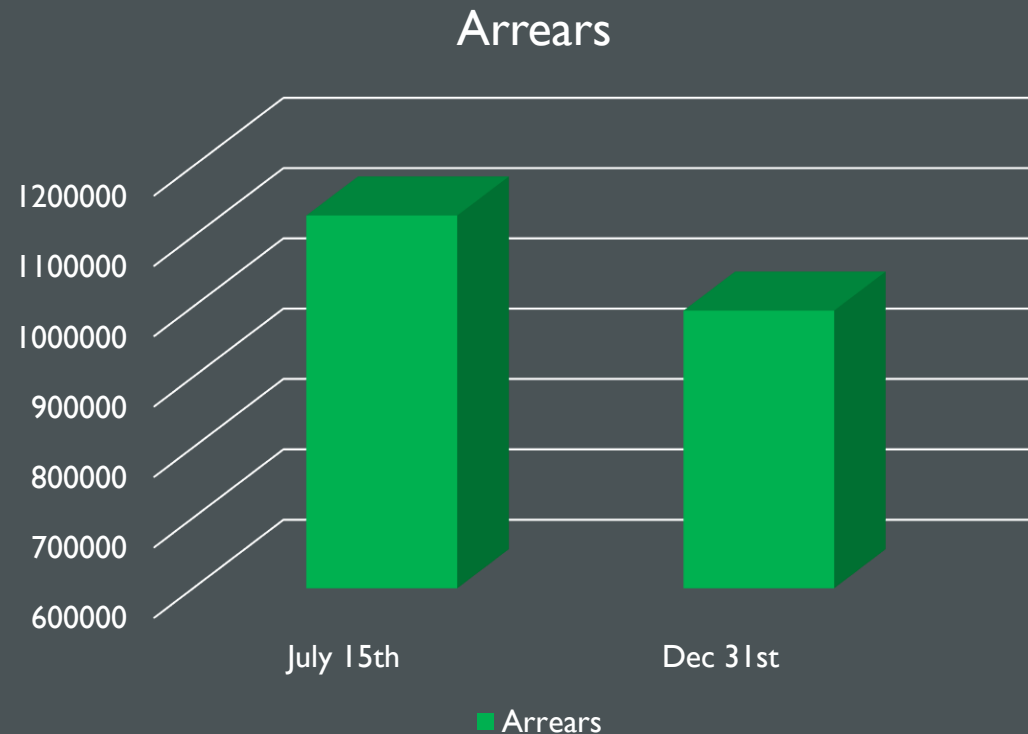
Updated Pet Policy to protect TteS rental units



Collection of Arrears Policy

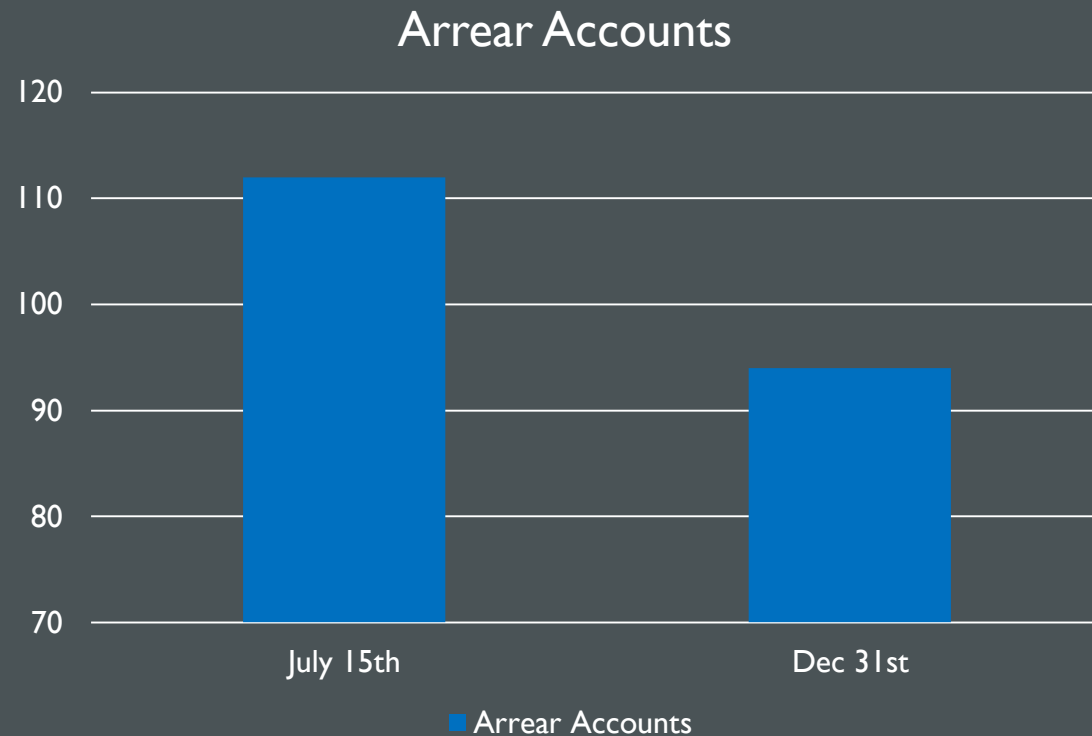
COLLECTIONS UPDATE

- Arrears as of July 15th - \$1.129 million
- Arrears as of Dec 31st - \$994 thousand
- Reduction of \$135K (12%)



COLLECTIONS UPDATE

- Arrear Accounts as of July 15th - 112
- Arrear Accounts as of Dec 31st - 94
- Reduction of 18 Accounts (16%)



Housing Policy



Completed First Reading
with Chief & Council



Scheduled for Second
Reading Housing Policy



Scheduled for Third
Reading Housing Policy



Once Approved by Chief
& Council distribute to
TteS Members



Kukwstsétselp