



# Employment Opportunity

**Application Close Date:** Open until position is filled

**Position:** Banquet Servers (Part-time)

**Reports To:** Food & Beverage Operations Manager and/or designate

## DESCRIPTION

The Quaaout Lodge conference centre is looking for enthusiastic, energetic, and friendly individuals to help assist in our banquets department. This role offers the opportunity to gain experience in the fast paced food service industry while learning from experienced industry leaders. This is a great starting point to a strong career in the hospitality industry.

## Benefits:

Positive, fun working environment as well as some amazing benefits and perk including discounts on meals and guest rooms, spa services and products, pro shop merchandise, and golfing at Talking Rock Golf Course as well as unlimited access to the resort's fitness facilities and pool.

## Responsibilities:

- Integration of Secwepemc culture into all aspects of the Resort experience
- Communicate food and beverage orders from clients to back of house staff
- Serve food and beverages to guests
- Perform frequent food quality checks with guests
- Provide food and beverage product knowledge when requested
- Learn and utilize proper serving techniques
- Practice responsible alcohol service
- Cash out and reconcile cash with total sales
- Maintain contact with clients before, during, and after events to ensure overall satisfaction
- Develop personal skills and capability through on-going training and mentorship
- Senior Management reserves the right to change, rescind, add or delete the functions of this position at any time.

## Knowledge, Skills and Abilities:

- Secondary school diploma is required
- Excellent communication skills
- Professional appearance and attitude
- Strong customer service ability
- Cash handling experience is an asset
- Efficient time manager
- FOODSAFE certification
- Serving It Right certification

Banquet Servers and Bartenders are required to work primarily evenings, weekends, and Holidays.

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If you would like to be a part of our food and beverage service team, please submit your resume and cover letter to:

**Quaaout Lodge**

**In person:** Quaaout Lodge front desk – 1663 Little Shuswap Lake Rd

**Email:** [jobs@quaaoutlodge.com](mailto:jobs@quaaoutlodge.com)

**Fax:** 250.679.3220